

# Discontinuation of TEX28V Modification Support

Dear Valued Customer,

This letter serves as formal notice that modification support for the TEX28V will be discontinued.

Japan Steel Works, Ltd. regularly reviews its product portfolio and service structure to better meet evolving customer needs and enhance the value we provide.

Please note that this change may cause inconvenience. We appreciate your understanding.

We remain sincerely grateful for your continued patronage and look forward to serving you in the future.

Yours sincerely,

## Applicable Model **TEX28V (2005 - 2016)**

### Continued Services

- » Sale of spare parts for the extruder and auxiliary equipment
- » Upgrades of electrical and control systems
- » Sale of electrical and control system spare parts

### Discontinued Services

- » New modifications for the extruder main unit
- » Modifications to auxiliary equipment

## Contact Information

**JSW**  
THE JAPAN STEEL WORKS, LTD.

**Plastics Machinery Business Division  
Extruder Customer Service Department**

Tel : +81-3-5745-2072  
Email : [jswservice@jsw.co.jp](mailto:jswservice@jsw.co.jp)

